

Department of Insurance does not review or approve commercial service warranty language.

SOUTH CAROLINA – Obligations of Mercury Select Management Company, Inc. under this service Contract are backed by the full faith and credit of Mercury Select Management Company, Inc. If **You** have any questions regarding **Your** service Contract, **You** may contact the SC Department of Insurance, Post Office Box 100105, Columbia, SC 29202 or (803) 737-6180

UTAH – Failure to file any proof of loss required by this Contract within the time specified herein does not invalidate a claim made by **You** if **You** show that it was not reasonably possible to file the proof of loss within the prescribed time and that proof of loss was filed as soon as reasonably possible. If the Maximum Liability payment is not being made to a repair facility toward actual covered repairs, the payment will be made to the **Contract Holder**. **COVERAGE AFFORDED UNDER THIS CONTRACT IS NOT GUARANTEED BY THE UTAH PROPERTY AND CASUALTY GUARANTY ASSOCIATION.** This service Contract or warranty is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department. In Utah failure to file any proof of loss required by this Contract within the time specified herein does not invalidate a claim made by **You** if **You** show that it was not reasonably possible to file the proof of loss within the prescribed time and that proof of loss was filed as soon as reasonably possible. **SECTION IV. CONDITIONS OF COVERAGE 3. EMERGENCY REPAIRS:** The following text is removed in its entirety: **“A Mechanical Breakdown may occur that is unexpected, and is of a serious and urgent nature which renders the Vehicle inoperable or unsafe to operate during a weekend or after Our normal business hours. In this case, if You are unable to reach Us to obtain Prior Authorization before repairs are fully completed.”**

PAYMENT TERMS: This contract may be purchased by using cash, check, credit card or financed as part of **YOUR** vehicle loan.

WASHINGTON – Additional Coverage “Automobile Deductible Reimbursement” is not available in Washington.

The State of Washington is the jurisdiction of any civil action in connection with this motor **Vehicle** service contract.

Section V. Subsection (8) does not apply and is omitted for contracts issued in the State of Washington. Mercury Select Management Company, Inc. is 100% insured for **Mechanical Breakdown** under **Your** contract by a service Contract reimbursement insurance policy (Policy No. 074100-WA) issued by American Mercury Insurance Company, P.O. Box 728866, Oklahoma City, OK, 73172-8866, 1-800-654-8455. **You** may make a claim directly with American Mercury Insurance Company at any time by contacting it at P.O. Box 728866, Oklahoma City, OK 73172-8866, 1-800-654-8455

WISCONSIN- THIS WARRANTY IS SUBJECT TO LIMITED REGULATION BY THE OFFICE OF THE COMMISSIONER OF INSURANCE.

1. **We** may not deny a claim solely because **You** fail to obtain **Prior Authorization** for a claim. (See Sec. III. What Is Not Covered, paragraph 5.C.). However, if **You** do not obtain **Prior Authorization** of a claim, and **You** are unable to provide sufficient documentation for **Us** to determine if the **Mechanical Breakdown** is covered by this Contract, **Your** claim may be denied.
2. **We** may not deny a claim solely because **You** fail to receive the required documentation within the time set out in this Contract (See Sec. IV. Conditions of Coverage, What to Do When a Breakdown Occurs).
3. **We** may not deny a claim solely because **You** fail to provide **Maintenance Records** unless lack of maintenance will either increase the risk of a **Mechanical Breakdown** or contribute to the **Mechanical Breakdown** for which a claim is presented.

ALL STATES – Mercury Select Management Company, Inc. is insured to the extent of its obligations for **Mechanical Breakdown** under the Vehicle Mechanical Service Contract by a policy of insurance issued by American Mercury Insurance Company, P.O. Box 728866, Oklahoma City, Oklahoma 73172-8866, 1-800-654-8455. If for any reason **You** have not received payment or service on a claim within sixty (60) days of submission of proof of loss to the provider, or the provider fails to provide a refund, or otherwise does not fulfill its obligations under this Contract, **You** may make a claim directly with American Mercury Insurance Company at P.O. Box 728866, Oklahoma City, Oklahoma 73172-8866 or 1-800-654-8455.

SAMPLE

NATIONAL CLAIMS SERVICE
1-800-654-8455



ISSUED BY:

MERCURY SELECT MANAGEMENT COMPANY, INC.
P.O. Box 728866
Oklahoma City, OK 73132-8866

For Towing/Road Service and Lost Key/Lockout Assistance, Call 1-888-833-1287